



Digital Isle of Man Executive Agency Digital Board Meeting Minutes

Thursday, 7 of December 2023, 12:00 to 13:00

DfE StG Meeting Room 1

BOARD		IN ATTENDANCE	
DR PHIL ADCOCK (CHAIR)	PA	ALEX TRUMAN (MINUTES)	AT
LYLE WRAXALL	LW		
ANN CORLETT	AC		
BERND PETAK	BP		
DEB BYRON	DB		
GREG ELLISON	GE		
GARY LAMB	GL		
JAIME AMOEDO (Via MS Teams)	JA		
JOANNE THURLOW (Via MS Teams)	JT		
JASON BISSELL (Via MS Teams)	JB		
LEE HILLS (Via MS Teams)	LH		
STEVE DOUGLAS	SD		
ABBY KIMBER (NON-VOTING)	AK		
APOLOGIES		GUESTS	
MARK LEWIN (NON-VOTING)	ML	RICHARD OLIPHANT	RO
MIKE BROMWICH	MB	HUGO VAN ZYL	HvZ
RUSSELL KELLY	RK	DANIELLE BROWN	DBr
CHERYL GLEESON (NON-VOTING)	CG		_

ITEM NO	AGENDA ITEM	ACTION
116/23	 WELCOME The meeting commenced at 12:00. PA welcomed the Board and the guests. PA introduced HvZ to the Board, noting HvZ's current role as Chief Technology Officer at Manx Telecom. DBr introduced herself as Head of Project Management Office at Manx Telecom. 	
117/23	Standing item: APOLOGIES Mark Lewin Mike Bromwich Russell Kelly Cheryl Gleeson	
118/23	Standing item: NEW DECLARATIONS OF INTEREST/CONFLICTS OF INTEREST AND RECEIPT OF GIFTS AND HOSPITALITY None	





119/23	Standing item:	
113,23	MINUTES	
	PA moved on to approval of the previous Digital Strategy Session	APPROVED
	Minutes, dated 16 Nov 2023.	
120/23	Standing item:	
	ACTION LOG	
	PA highlighted three actions from the Action Log:	
	 An action to form a working group in relation to Love Tech. LW confirmed that Love Tech is now a formed part of Infrastructure programme supervised by RO, who will be devising a long-term plan to move this forward. 	ACTIONED
	An Action in relation to the target for 2024 to increase conversion rate	
	to 60% - this number to be validated by Manx Telecom. GL and RO advised the rate stands at 50-52%; RO informed the Board that Manx	ACTIONED
	Telecom is conducting a workshop in January 2024 to discuss.	
	 An Action requested by GL to amend the wording on the national Telecoms Strategy. LW confirmed this was completed. 	ACTIONED
424/22	DARFIES FOR MOTING	
121/23	PAPERS FOR NOTING:PA announced 6 papers for noting:	
	Chief Executive Summary	
	2. DIOM Scorecard	
	3. Opportunity Dashboard	ALL NOTED
	4. Marketing Dashboard	
	5. Project Reports6. SiGMA Malta Post Event Report	
	DB emphasised the importance of the "Lessons Learnt" section of the	
	SiGMA report. LW confirmed this will be addressed; he also informed	
	the Board that Digital is having a separate session to plan future	
	events and to discuss lessons learnt from our past events.	
122/23	DISCUSSION	
-	PA confirmed proceeding to the first part of the discussion – an update on the National Broadband Plan rollout.	
	HvZ provided a detailed overview of the Fibre programme's progress	
	since its commencement in 2018, detailing the significant milestones, achievements and challenges.	
	 HvZ underlined that in comparison with the Channel Islands, IOM has 	
	been able to deliver the programme within a relatively strict	
	commercial framework and confirmed that Manx Telecom is still on	
	target to complete "premises passed" milestone by the end of 2024.	
	HvZ talked about challenges Manx Telecom faces while deploying fibre The second process program that development issues and buried.	
	optic cables in rural areas; permitted development issues and buried cables from the 70s/80s, as well as opposition to poles in some areas.	
	 HvZ added that financial, regulatory and social intervention is required 	
	to complete the programme and maximise return on investment.	
	HvZ confirmed that Manx Telecom is organising a workshop in January	
	2024 to review all the numbers.	
	 PA thanked GL, HvZ and DBr for providing their update. 	





	 PA proposed scheduling an additional session focused on this topic, this suggestion was supported by the Board. AK, RO, AT, HvZ, DBr left the meeting at 12:50 PA announced moving on to the Decision Paper. The board unanimously approved a direct appointment to the role of Director of Operations. 	
123/23	 GE reflected on a recent trip to Abu Dhabi, highlighting significant activity taking place in the Fintech sector. LW requested suggestions for industry events we should consider in the Fintech, Data, Al and broader tech sectors. Future board dates: Strategy Session – Dec 21, 2023 – Cancelled. Strategy Session – Jan 18, 2024 Meeting closed at 13:03 	