

COMMUNITIES OF PRACTICE

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ISLE OF OPEN MINDS

ON THE AGENDA TODAY



LET'S TALK ABOUT COMMUNITIES OF PRACTICE

- A quick story...
- o What is a Community of Practice?
- o Why bother with Communities of Practice?
- O What works and what doesn't?
- O How do we maximize our chances of success?
- o What is Digital Isle of Man doing?
- O What can I do?



MY NEW 2003 ADVENTURE

MAPLE LANE INTERACTIVE, **A COMPUTER GAME COMPANY WITH A DIFFERENCE**...

- o Develop our own IP
- Sell with a freemium model via download
- Revenue from with sponsorship/placement
- Do it bootstrapped, no outside funding
- Made every mistake in the book!
- Found little support in the community



IGDA TO THE RESCUE igda

WHAT DID I GET FROM MY **FIRST CONSCIOUS EXPERIENCE WITH A COMMUNITY OF PRACTICE?**

- o Technical help
- Relationships & hires
- o Good personal advice
- A social outlet
- Free therapy

WHAT IS A COMMUNITY OF PRACTICE?



A COMMUNITY OF PRACTICE IS:

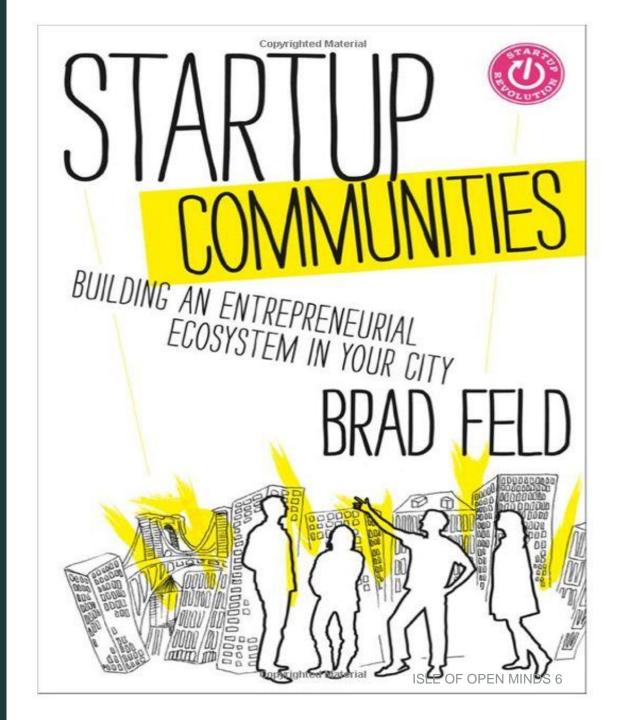
A group of people with an affinity for one or more common interests, who cooperate formally or informally for mutual benefit



WHAT SHOULD I EXPECT...?

...AS AN INDIVIDUAL FROM A WELL-FUNCTIONING COP:

- o Connection
- Support
- Collaboration
- Shared Learning
- Empowerment





THE COLLECTIVE BENEFITS

AS A COMMUNITY WHAT SHOULD WE EXPECT?

- Cultural & Social Impact
- Economic Benefits

APPLIED TO THE ISLE OF MAN SPECIFICALLY...



- SHARED LEARNING LEVERAGING THE RESOURCES WE HAVE
- MUTUAL SUPPORT LEVERAGING OUR UNIQUE CULTURE
- · EXPANDED OPPORTUNITIES CREATING MORE LOCAL BENEFIT
- ENRICHED COMMUNITY CREATING A "BIGGER MARKET" FEEL

EXAMPLES OF SUCCESFUL COMMUNIT ES...











WHAT TYPES OF COMMUNITIES HAVE SUCCEEDED?

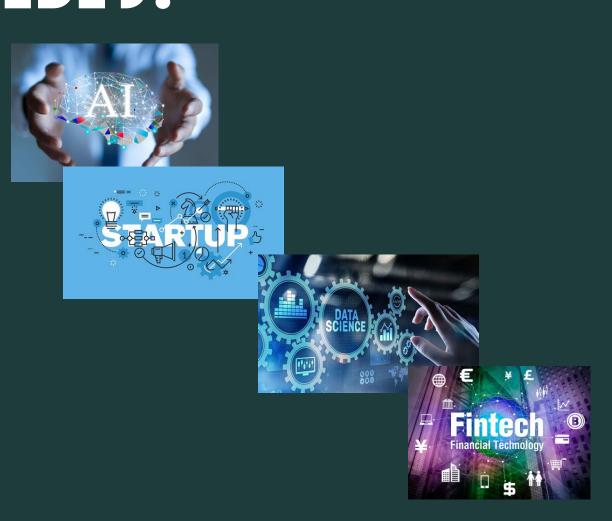


Areas of Technology

Stages of Business

Job Functions

Industries/Horizontals



HOW TO DO COMMUNITIES OF PRACTICE WRONG!



- OPERATED BY GOVERNMENT
- SOMEBODY'S "JOB"
- TOO MUCH "BUSINESS DEVELOPMENT"
- MEASURED BY IMMEDIATE ECONOMICS
- DONE *FOR* GOVERNMENT OR BUSINESS

...AND HOW TO DO IT RIGHT!



- DRIVEN BY AND FOR INDIVIDUALS
- LEVERAGE SOMEONE'S PASSION
- SUPPORTED BY GOVERNMENT AND ENTERPRISES
- ALLOWED TO ORGANICALLY SUCCEED OR FAIL

WHAT CONDITIONS PROMOTE SUCCESS?



- SUFFICIENT AWARENESS
- COMMITTED VOLUNTEER LEADERSHIP
- A LONG TERM OUTLOOK
- AN ACCEPTANCE OF FAILURE

THINGS NOT TO WORRY **ABOUT (IMHO):**



- **BUSINESS AND PERSONAL COMPETITION**
- FAILURE OF SOME COMMUNITIES OF PRACTICE
- 100% TURNOVER OVER TIME
- REDUCED INVOLVEMENT OF GOVERNMENT

WHAT IS DIGITAL ISLE OF MAN DOING TO SUPPORT COP'S?



- **Initiating** actively working to encourage the formulation of new Communities of Practice
- Support providing initial resources (space & administration) to encourage new CoP's
- Seeking Leadership working to identify and engage passionate leaders

WHY SHOULD PARTICIPATE?

BECAUSE IT'S IN YOUR INTEREST!

- o Gain Knowledge
- Expand Capabilities
- Enhance Qualifications
- o Build Relationships
- Make Contribution
- Advance our Community



WHAT CAN I DO?



• LEAD! - DRIVE A COMMUNITY OF PRACTICE

• SUPPORT! - VOLUNTEER FOR A COMMUNITY

• PARTICIPATE! - ENGAGE BY SHOWING UP

